SkillFusion

TekSpeks

FOR OEM SERVICE LEADERS



Bring your experts into the field. Remotely.

Keep human expertise in play.

Technology overlay is illustrative.

Your technicians. Your experts. Connected.

TekSpeks connects field technicians with your remote experts through live, hands-free video and conversation. Your ProTek sees the technician's view and guides the next step.

Connects into your existing dispatch system.

The SkillFusion Smart Platform

Four integrated capabilities. Included in the standard TekSpeks offering.

DNA MATCHING

Align technician qualifications with service requirements.

TEKSPEKS

Live expert guidance, screenshots and annotations.

VAULT

Client access to session recordings and summaries.

MICROTRAX

Task-specific learning modules for preparation and development.

MATCH → CONNECT → GUIDE → CAPTURE → LEARN

Extend expertise. Capture service knowledge.

Bring specialist guidance to the job and retain session knowledge for future reference.

EV charging • Battery storage • Solar • Home energy • HVAC

Request a demo.

See TekSpeks in your service workflow.

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